



J. TYLER McCAULEY  
AUDITOR-CONTROLLER

**COUNTY OF LOS ANGELES  
DEPARTMENT OF AUDITOR-CONTROLLER**

KENNETH HAHN HALL OF ADMINISTRATION  
500 WEST TEMPLE STREET, ROOM 525  
LOS ANGELES, CALIFORNIA 90012-2766  
PHONE: (213) 974-8301 FAX: (213) 626-5427

April 13, 2005

TO: Supervisor Gloria Molina, Chair  
Supervisor Yvonne B. Burke  
Supervisor Zev Yaroslavsky  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

FROM: J. Tyler McCauley   
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT – JEAN LORES  
GROUP HOMES, INC., VERNON AVENUE, 73<sup>RD</sup> STREET, AND  
PURCHE AVENUE**

We have completed a review of Vernon Avenue, 73<sup>rd</sup> Street, and Purche Avenue Group Homes (Group Home or Agency) operated by the Jean Lores Group Homes, Inc. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

Vernon Avenue Group Home is a six-bed facility, which provides care for girls ages 9-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Vernon Avenue Group Home was providing services for six DCFS children. Vernon Avenue Group Home is located in the Second District.

73rd Street Group Home is a six-bed facility, which provides care for boys and girls ages 9-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, 73rd Street Group Home was providing services for five DCFS children. 73rd Street Group Home is located in the Second District.

Purche Avenue Group Home is a six-bed facility, which provides care for boys ages 9-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Purche Avenue Group Home was providing services for six DCFS children. Purche Avenue Group Home is located in the Second District.

*"To Enrich Lives Through Effective and Caring Service"*

### **Scope of Review**

The purpose of the review was to determine whether the Agency was providing the services outlined in their Program Statements. Additionally, the review covered basic child safety and licensing issues, and included an evaluation of each Agency's Program Statement, internal policies and procedures, child case records, facility inspections, and interviews with two children placed in each Group Home at the time of the review. Interviews with the residents were designed to obtain their perspectives on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

### **Summary of Findings**

Generally, the Agency was providing the services outlined in their Program Statement. 73<sup>rd</sup> Street Group Home does need to repair the windows in one of the resident bedrooms.

Attached is a detailed report of the review findings.

### **Review of Report**

We discussed our report with the Agency's management. The Agency's management is required to provide a corrective action plan to the Children's Group Home Ombudsman within 15 business days from the receipt of this report. We thank the management and staff for their cooperation during our review.

If you have any questions, please contact me or have your staff contact Mike Pirolo at (626) 293-1110.

JTM:MP:CC:mn

c: David E. Janssen, Chief Administrative Officer  
David Sanders, Ph.D., Director, DCFS  
Paul Higa, Acting, Chief Probation Officer  
Delores Miguel, Executive Director, Jean Lores Group Homes  
Violet Varona-Lukens, Executive Officer  
Public Information Office  
Audit Committee

**Jean Lores Group Homes, Inc.**  
**Vernon Avenue**  
**1867 West Vernon Avenue**  
**Los Angeles, CA 90062**  
**Phone: (323) 294-3041**  
**License No.: 191801275**  
**Rate Classification Level: 8**

## **I. Facility and Environment**

*(Facility Based - No Sample)*

### **Method of assessment – Observation**

**Sample size for resident interviews: Two**

### **Comments:**

The Vernon Group Home (Group Home or Agency) is a mid-sized facility located in a residential community. The Group Home is clean, spacious, and comfortable. The Group Home is well maintained, nicely landscaped, and blends well with the other homes on the block. There were no observable safety hazards.

The interior of the Group Home is generally neat and clean. The décor provides a home-like atmosphere. The common rooms are nicely decorated and maintained. The resident bedrooms are spacious, comfortable, and personalized to each child's desire with posters, pictures, and knick-knacks.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. There are books and resource materials, including a computer with a variety of programs.

There is a sufficient supply of frozen food, meat, canned goods, bakery items, and fresh fruit. The food is accessible, appropriately dated, and properly stored.

### **Recommendations**

**There are no recommendations for this section.**

## **II. Program Services**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

Residents meet the Agency's population criteria as outlined in their Program Statement. Residents received a complete initial diagnostic assessment after being admitted into the Agency's program.

The Needs and Services Plans (NSPs) are current, realistic, measurable, and time specific. There was appropriate documentation to support the placement workers' participation in the development and update of the NSPs.

The quarterly reports for residents are current, comprehensive, and appropriately focus on the goals of the NSPs.

Residents are provided with psychological testing, and emotional and developmental counseling as required by the Program Statement. Case files reflect adequate documentation to show evidence of residents receiving regular individual and/or group therapy.

**Recommendations**

**There are no recommendations for this section.**

**III. Educational and Emancipation Services**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

The residents attend school. Their records contain current semester report cards and/or progress reports. Residents reported that they are provided with a sufficient amount of daily educational stimulation away from school and feel that the Group Home is supportive of their academic progress.

The Agency's program includes the development of residents' daily living skills. Residents are involved in the planning and preparation phase of meals. Hygiene care is discussed as needed and employment preparation encouraged.

Residents are offered the opportunity to participate in emancipation and vocational programs as appropriate.

Residents have the opportunity to work and manage their own money.

### **Recommendations**

**There are no recommendations for this section.**

## **IV. Recreation and Activities**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

### **Comments:**

The Agency provides its residents opportunities to participate in recreational activities. The residents expressed satisfaction with the recreational activities and stated that the recreation schedules are followed.

The Group Home utilizes local community organizations for recreational and program resources. Residents reported that they participate in planning some of the activities. Residents have free time and are able to participate in self-selected activities.

Transportation is provided to and from activities.

### **Recommendations**

**There are no recommendations for this section.**

## **V. Psychotropic Medication**

**Method of assessment – Review of relevant documents for one case file**

### **Comments:**

The resident has a current court authorization for psychotropic medication. Documentation confirms that the child is routinely seen by the prescribing psychiatrist.

Medication distribution logs are properly maintained.

### **Recommendations**

**There are no recommendations for this section.**

## **VI. Personal Rights**

### **Method of assessment – Resident interviews**

#### **Sample size for resident interviews: Two**

#### **Comments:**

Residents expressed satisfaction with the Agency and its staff. Residents participate in an initial orientation and the Group Home's policies and procedures are posted. Residents reported that they feel safe in the Group Home and that there is no interference with their daily living functions.

Residents reported satisfaction with the taste of the food and with their ability to participate in menu development. They reported that there is sufficient staff supervision and expressed satisfaction with the quality of their interactions with the staff.

Residents reported that they are assigned chores to complete on a daily basis that are reasonable and not too demanding. Residents are able to have visitors and make and receive personal telephone calls. They are permitted to contact their social workers, attorneys, and family members as needed. Residents are able to attend weekly religious services of their choice and feel that the Agency is respectful of their cultural lifestyles. The Agency allows the residents to celebrate holidays.

Residents reported that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Residents are aware of their right to refuse medication.

### **Recommendations**

**There are no recommendations for this section.**

## **VII. Clothing and Allowance**

### **Method of assessment – Review of relevant documents and resident interviews**

#### **Sample size for resident interviews: Two**

#### **Comments:**

The Agency provides appropriate clothing, items of necessity, and allowances to the residents. The Group Home supplies its residents with the required \$50 monthly clothing allowance and the residents are given the opportunity to select their own clothes. Clothing provided to residents is of good quality and of sufficient quantity.

The Agency provides residents with the required minimum weekly allowance, which they are able to increase according to the Agency's behavioral system. Residents are permitted to spend their allowances as they choose.

The Agency provides residents with adequate personal care items and adequate storage.

Residents are provided with regular opportunities to maintain photo albums/life books.

**Recommendations**

**There are no recommendations for this section.**

**Jean Lores Group Homes, Inc.**  
**73rd Street**  
**2306 West 73<sup>rd</sup> Street**  
**Los Angeles, CA 90043**  
**Phone: 323-294-3041**  
**License No.: 191801749**  
**Rate Classification Level: 8**

## **I. Facility and Environment**

*(Facility Based - No Sample)*

### **Method of assessment – Observation**

**Sample size for resident interviews: Two**

### **Comments:**

73rd Street Group Home (Group Home or Agency) is a mid-sized facility located in a residential community. The Group Home is clean, spacious, and comfortable. The Group Home is well maintained, nicely landscaped, and blends well with other houses on the block.

The interior of the Group Home is generally neat and clean. The décor provides a home-like atmosphere. The common rooms are nicely decorated and maintained. The resident bedrooms are spacious, comfortable, and personalized to each child's desire with posters, pictures, and knick-knacks. However, windows in the center bedroom have broken pulley mechanisms and must be propped open.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. There are books and resource materials, including a computer with a variety of programs.

There is a sufficient supply of frozen food, meat, canned goods, bakery items, and fresh fruit. The food is accessible, appropriately dated, and properly stored.

### **Recommendation**

- 1. Jean Lores Group Homes, Inc. management repair windows in the center bedroom.**



## **II. Program Services**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

Residents meet the Agency's population criteria as outlined in their Program Statement. The residents received a complete initial diagnostic assessment after being admitted into the Agency's program.

The Needs and Services Plans (NSPs) are realistic, measurable, and time specific. There was appropriate documentation to support the placement workers' participation in the development or update of the NSPs.

The quarterly reports are current, comprehensive, and appropriately focus on the goals of the NSP.

Residents are provided with psychological testing, and emotional and developmental counseling as required by the Program Statement. Case files reflect that the residents are receiving regular individual and/or group therapy.

### **Recommendations**

**There are no recommendations for this section.**

## **III. Educational and Emancipation Services**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

The residents attend school. Their records contain current semester report cards and/or progress reports. Residents reported that they are provided with a sufficient amount of daily educational stimulation away from school and feels that the Group Home is supportive of their academic progress.

The Agency's program includes the development of residents' daily living skills. Residents are involved in the planning and preparation phase of meals. Hygiene care is discussed as needed and employment preparation encouraged.

Residents are offered the opportunity to participate in emancipation and vocational programs as appropriate.

Residents have the opportunity to work and manage their own money.

### **Recommendations**

**There are no recommendations for this section.**

## **IV. Recreation and Activities**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

### **Comments:**

The Agency provides its residents opportunities to participate in recreational activities. The residents expressed satisfaction with the recreational activities and stated that the recreation schedules are followed.

The Group Home utilizes local community organizations for recreational and program resources. Residents reported that they participate in the planning of some of the activities. Residents have free time and are able to participate in self-selected activities.

Transportation is provided to and from activities.

### **Recommendations**

**There are no recommendations for this section.**

## **V. Psychotropic Medication**

**Method of assessment – Review of relevant documents for one case file**

### **Comments:**

The resident has a current court authorization for psychotropic medication. Documentation confirms that the child is routinely seen by the prescribing psychiatrist.

Medication distribution logs are properly maintained.

### **Recommendations**

**There are no recommendations for this section.**

## **VI. Personal Rights**

### **Method of assessment – Resident interviews**

**Sample size for resident interviews: Two**

#### **Comments:**

Residents expressed satisfaction with the Agency and its staff. Residents participate in an initial orientation and the Group Home's policies and procedures are posted. Residents reported feeling safe in the Group Home and that there is no interference with their daily living functions.

Residents reported satisfaction with the taste of the food and with the ability to participate in menu development. They reported that there is sufficient staff supervision and expressed satisfaction with the quality of interactions with the staff.

Residents reported that chores are assigned to complete on a daily basis that are reasonable and not too demanding. Residents are able to have visitors, make and receive personal telephone calls, and contact social workers, attorneys, and family members as needed. Residents are able to attend weekly religious services and feel that the Agency is respectful of cultural lifestyles. The Agency allows the residents to celebrate holidays.

Residents reported that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Residents are aware of the right to refuse medication.

### **Recommendations**

**There are no recommendations for this section.**

## **VII. Clothing and Allowance**

### **Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

The Agency provides appropriate clothing, items of necessity, and allowances to the residents. The Group Home supplies its residents with the required \$50 monthly clothing allowance and residents are given the opportunity to select their own clothes. Clothing provided to residents is of good quality and of sufficient quantity.

The Agency provides residents with the required minimum weekly allowance, which they are able to increase according to the Agency's behavioral system. Residents are permitted to spend the allowances as they choose.

The Agency provides residents with adequate personal care items and adequate storage.

Residents are provided with regular opportunities to maintain photo albums/life books.

**Recommendations**

**There are no recommendations for this section.**

**Jean Lores Group Homes, Inc.**  
**Purche Avenue**  
**13501 Purche Avenue**  
**Gardena, CA 90249**  
**Phone: (310) 514-1771**  
**License No.: 198203189**  
**Rate Classification Level: 8**

## **I. Facility and Environment**

*(Facility Based - No Sample)*

### **Method of assessment – Observation**

**Sample size for resident interviews: Two**

### **Comments:**

Purche Avenue Group Home (Group Home or Agency) is a mid-sized facility located in a residential community. The Group Home is clean, spacious, and comfortable. The Group Home is well maintained, nicely landscaped, and blends well with the other homes on the block. There were no observable safety hazards.

The interior of the Group Home is generally neat and clean. The décor provides a home-like atmosphere. The common rooms are nicely decorated and maintained. The resident bedrooms are spacious, comfortable, and personalized to each child's desire with posters, pictures, and knick-knacks.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. There are books and resource materials, including a computer with a variety of programs.

There is a sufficient supply of frozen food, meat, canned goods, bakery items, and fresh fruit. The food is accessible, appropriately dated, and properly stored.

### **Recommendations**

**There are no recommendations for this section.**

## **II. Program Services**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

Residents meet the Agency's population criteria as outlined in their Program Statement. Residents received a complete initial diagnostic assessment after being admitted into the Agency's program.

The Needs and Services Plans (NSPs) are current, realistic, measurable, and time specific. There was appropriate documentation to support the placement workers' participation in the development and update of the NSPs.

The quarterly reports are current, comprehensive, and appropriately focus on the goals of the NSPs.

The residents are provided with psychological testing, and emotional and developmental counseling as required by the Program Statement. Case files reflect adequate documentation to show evidence of residents receiving regular individual and/or group therapy.

**Recommendations**

**There are no recommendations for this section.**

**III. Educational and Emancipation Services**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

**Comments:**

The residents attend school. Their records contain current semester report cards and/or progress reports. Residents reported that they are provided with a sufficient amount of daily educational stimulation away from school and feel that the Group Home is supportive of their academic progress.

The Agency's program includes the development of residents' daily living skills. Residents are involved in the planning and preparation phase of meals. Hygiene care is discussed as needed and employment preparation encouraged.

Residents are offered the opportunity to participate in emancipation and vocational programs as appropriate.

Residents have the opportunity to work and manage their own money.

### **Recommendations**

There are no recommendations for this section.

## **IV. Recreation and Activities**

**Method of assessment – Review of relevant documents and resident interviews**

**Sample size for resident interviews: Two**

### **Comments:**

The Agency provides its residents opportunities to participate in recreational activities. Residents expressed satisfaction with the recreational activities and stated that the recreation schedules are followed.

The Group Home utilizes local community organizations for recreational and program resources. Residents reported that they participate in planning some of the activities. Residents have free time and are able to participate in self-selected activities.

Transportation is provided to and from activities.

### **Recommendations**

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## **V. Psychotropic Medication**

**Method of assessment – Review of relevant documents for one case file**

### **Comments:**

The resident has a current court authorization for psychotropic medication. Documentation confirms that the child is routinely seen by the prescribing psychiatrist.

Medication distribution logs are properly maintained.

### **Recommendations**

There are no recommendations for this section.

## **VI. Personal Rights**

### **Method of assessment – Resident interviews**

#### **Sample size for resident interviews: Two**

#### **Comments:**

Residents expressed satisfaction with the Agency and its staff. Residents participate in an initial orientation and the Group Home's policies and procedures are posted. Residents reported that they feel safe in the Group Home and that there is no interference with their daily living functions.

Residents reported satisfaction with the taste of the food and with their ability to participate in menu development. They reported that there is sufficient staff supervision and expressed satisfaction with the quality of their interactions with the staff.

Residents reported that they are assigned chores to complete on a daily basis that are reasonable and not too demanding. Residents are able to have visitors and make and receive personal telephone calls. They are permitted to contact their social workers, attorneys, and family members as needed. Residents are able to attend weekly religious services of their choice and feel that the Agency is respectful of their cultural lifestyles. The Agency allows the residents to celebrate holidays.

Residents reported that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Residents are aware of their right to refuse medication.

#### **Recommendations**

**There are no recommendations for this section.**

## **VII. Clothing and Allowance**

### **Method of assessment – Review of relevant documents and resident interviews**

#### **Sample size for resident interviews: Two**

#### **Comments:**

The Agency provides appropriate clothing, items of necessity, and allowances to the residents. The Group Home supplies its residents with the required \$50 monthly clothing allowance and residents are given the opportunity to select their own clothes. Clothing provided to residents is of good quality and of sufficient quantity.



The Agency provides residents with the required minimum weekly allowance, which they are able to increase according to the Agency's behavioral system. Residents are permitted to spend their allowances as they choose.

The Agency provides residents with adequate personal care items and adequate storage.

Residents are provided with regular opportunities to maintain photo albums/life books.

**Recommendations**

**There are no recommendations for this section.**